

### Salon Policies

**Arrival Time:** Please arrive 15 minutes prior to your appointment as this time is used to prepare for your service.

**Cancellation Policy:** If you must cancel, please give us 24 hours notice. We will charge full price for repeated cancellations. Bridal party's, outside the salon, must be reserved with a credit card. These appointments require two weeks notice for cancellation, failure to do so will result in a 50% charge of all services to your credit card.

Hair Extensions 50% deposit is not refundable and will be subject to \$500.00 fee for re-schedule application appointment.

**Returned Checks:** The fee for any returned check is \$40.00

**Gratuities:** Gratuities are not included in the price of any service, package, or gift cards. For those wishing to show appreciation for a job well done or a service enjoyed, gratuity envelopes are available in the front desk.

The industry average is from 15-20% of the service.

**Product Returns:** We will give credit toward another product on all returns that have not been used or are damaged from the manufacturer. No return will be allowed for used products, products purchased over 3 months, or that are gift, from our benefits baskets or any of our promotions.

*\*Gratuities are not permitted on credit cards.*

*\*ATM machine is in the reception area for your convenience.*

*\*All prices are subject to change without notice.*



CASE # 821593387101



### TDZ Luxury Line New Additions



Introducing TDZ professional Argan Oil hair care system, one of our newest and most luxurious hair care lines. Enriched with one of the world's rarest oils, Moroccan Argan Oil, this line was masterfully crafted using only the finest quality ingredients. Rich in natural botanical extracts, essential oils and other essential nutrients, these products will leave your hair moisturized and renewed. Most importantly, this line of naturally-derived products do not contain any harsh detergents, damaging parabens or toxic cocamide DEA, you can rest assured you'll not only look your best but your hair will be revitalized.



Introducing TDZ professional KeraSmooth hair care system, our newest and most smoothing line of hair care products. Enriched with natural Keratin derived from New Zealand wool, this customized line will gently smooth and soften your hair. Made from only the finest quality ingredients, this line is full of natural botanical extracts, essential oils and other essential nutrients. Your hair will be left silky, shiny and stronger. And because this line of naturally-derived products do not contain any harsh detergents, damaging parabens or toxic cocamide DEA, you can rest assured you'll not only look your best but your hair will be smoother and healthier.



[www.trendzsalon.com](http://www.trendzsalon.com)